SOLID CONSTRUCTION

The Solid Construction Workflow

1 Meet & Communicate

gather job information

2 Formulate contract proposal

complete with terms of contract, potential payment schedule, detailed specifications of labor and materials, and a drawing, if desired

3 Re-formulate proposal

adjusting project scope and specs according to customer preferences

4 Repeat step 3

until you are satisfied with project details

5 Sign contract receive down payment, establish dates

6 Document any customer requested changes

Document any customer requested additions or changes to the project immediately with a change order form and given to the customer for his / her records. This means no surprises especially at the end of the job. Changes will be performed only with the signed approval of the customer.

7 Customer is billed as progress is made – according to the schedule

8 The final payment is made

When work has been completed – down to the last punch list item – and the customer is satisfied with the work, the final payment is made.

9 Follow-up

Solid Construction stands behind the quality of the craftsmanship on every job and will continue to address future customer concerns after the completion of a project.